

**PATENT**

**MS305475.01/MSFTP492US**

CERTIFICATE OF TRANSMISSION

I hereby certify that this correspondence (along with any paper referred to as being attached or enclosed) is being submitted *via* the USPTO EFS Filing System on the date shown below to Mail Stop Amendment, Commissioner for Patents, P.O. Box 1450, Alexandria, Virginia 22313-1450.

Date: December 21, 2007

/Stacey Bussey/  
Stacey Bussey

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re patent application of:

Applicant(s): Roy Hirst

Examiner: Matthew J. Ludwig

Serial No: 10/727,694

Art Unit: 2178

Filing Date: December 4, 2003

Title: QUALITY ENHANCEMENT SYSTEMS AND METHODS FOR  
TECHNICAL DOCUMENTATION

**Mail Stop Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, Virginia 22313-1450**

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**REPLY TO OFFICE ACTION DATED SEPTEMBER 24, 2007**

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Dear Sir:

Favorable reconsideration of the above-identified patent application is respectfully requested in view of the amendments and comments below.